

The Patient Safety Rounds Program – Information for Patients and Families

Dana-Farber Cancer Institute (DFCI) has a long-standing commitment to improving patient safety and minimizing risk. In addition, we have a commitment to integrating patients and families within the decision making process of their care.

In this proposed program/project, we want to expand on a Patient Safety initiative that is currently underway on one of the units. Patient Safety Rounds involve clinical staff being asked questions about their ability to provide safe patient care. Now we want to take this project one step further. We would like to know from patients and their families what ways we can improve patient safety and minimize risk. We have asked Patient-Family Advisory Council (PFAC) members to talk to individuals on this unit - patients and families - about anything that you have noticed that you think could improve safety or make our care delivery systems safer. In addition, we invite you to discuss any errors, mistakes, or possible mistakes that you have noticed or experienced in your time here.

Participation is entirely voluntary. The PFAC member who will be interviewing on this unit will approach individuals and ask the question “Would you care to answer some questions about your care at this time?” If you do not wish to be interviewed, feel free to say no. You might say, “Thank you, but I don’t wish to talk today”.

If you do choose to participate, you should know that the information will be used only to improve general systems of care. You may be asked some very specific information and you should understand that this information is gathered only so that we can understand the causes of the general problem and how to fix it, if we can. You may choose to answer none; some or all questions and you are free to skip over any question at any time. You may also withdraw from participation at any time. There is no consequence for withdrawal. There is also no direct benefit to you from participation.

The goal of this project is to gather information from patients in order to identify best practices with regard to patient safety and to identify practices that could be improved.

Should you have any questions, please call
Program/Project Contact and Phone #

It is possible that no one will approach you today in person to talk about your experiences. If you would like to be interviewed, please feel free to call
Program/Project Contact and Phone #

or fill out the bottom of this form, place in the envelope at the desk and give to the clinic facilitator. A PFAC liaison will call you on the telephone to conduct the interview.

Your name: _____

Telephone number: _____ **Time to contact:** _____