

NMHA
AUXILIARY/VOLUNTEER SERVICE
NEWSLETTER
Fall 2009

Board of Directions-2009-2010

President-Linda Rounds-Nichols President Paula Johnston
Secretary-Peggy Broersma Treasurer-Le Ann Smith
Past President/Nominating Chair-Anne Felton

MESSAGE FROM THE PRESIDENT



Hello everyone!

I'd like to begin with a huge thank you to Judy and her committee. Our newsletter is the way we stay in touch throughout the year, and I'm so pleased Judy agreed to serve as the newsletter chair. Along with this thank you, another goes to all of the local presidents and chairs, or their representatives, who provided information about what is happening in your groups. Without your articles, there would be only a teeny little mailing. You all make the newsletter!

Another thank you goes to Marilyn Hathaway. Marilyn is a past-president of both our state organization, and the local group here in Gallup. Marilyn agreed to sort through some state archives that were found during the NMHA move. Marilyn is going through boxes of dusty old papers – some important – some interesting – some probably not at all.

And, of course, a thank you to all of our members. We all give of ourselves, each doing what she/he is able to do for our hospitals. One smile or even just a hello can transform someone's day!

As one state meeting ends, the planning for the next begins. The planning committee for the 2010 meeting includes: Jo Bowman, Becky Diaz, Anne Felton, Brenda Knisely, and myself. Our first meeting is scheduled for November 17th. Local presidents and chairs should have received a request to do workshop presentations, and if you haven't responded, there's still time. What does your group do well? What would you like to share? It would be wonderful to have people from different parts of the state share with everyone at the meeting in September.

Another transition that occurs at the end of the state meeting is that from one board to the next. Our new board has already been busy. At Anne's summer meeting, her board voted to invest \$25,000 of NMHA Auxiliary/Volunteer Service funds in a CD. Before doing so, the board wanted information from a financial advisor. It wasn't possible to gain this information before September, so this approved item comes to the current board. Another decision coming to the current board is that of looking into NM non-profit organizations that are related to health care, as possible recipients of a donation, as came up at the state meeting.

Related to these items, is the problem of not really knowing how much it costs to run our organization. For years, we have cut back on line items. For example, the president-elect no longer attends a couple of conferences that former president-elects attended. For years, people have paid for items themselves, in fear of going over their budgets. And yet, we believe we have money for a CD and donations. Before making final decisions, we need to know our true costs.

This year, board members have been asked to do their jobs, submitting all of their reimbursement requests, rather than paying for items themselves or cutting back on their duties. It is possible, and maybe even likely that this will mean the board members will go over their budgets, but it is the only way to see our true financial picture. Because this still does not include the conferences the president-elects used to attend, the picture won't be completely clear, but will be better than our current knowledge. It isn't wise to make

decisions without this picture.

In the months ahead the local presidents and chairs will be hearing from the different committee chairs.

Please help them do their jobs by responding to their requests for information and award nominees. Also be planning to attend your District Workshop. It is always interesting to hear the programs, see new places, and meet fellow Auxiliaries/volunteers.

Finally, may you have happy holidays! Take care of yourselves – you each do so much for others, it may be hard to remember to take some time just for yourself, but it is important. It takes energy to transform the world!

Linda

Sponsors for 2009:

Gold

Christus St. Vincent Regional Medical Center
Gerald Champion Regional Medical Center
Gila Regional Medical Center
Los Alamos Medical Center
Memorial Medical Center
Miner's Colfax Medical Center Auxiliary
Presbyterian Health Care Services
Presbyterian Healthcare Foundation
Presbyterians Volunteer Service
San Juan Regional Medical Center
Sierra Vista Hospital Auxiliary

Bronze

Dan C. Trigg Memorial Hospital
Lincoln Co. Medical Center
Socorro General Hospital

Silver

Carlsbad Medical Center
Eastern NM Medical Center
Holy Cross Hospital
Memorial Medical Center Auxiliary
Sierra Vista Hospital

Turquoise

Espanola Hospital Auxiliary
Mimbres Memorial Hospital Auxiliary
Gerald Champion Regional Medical
Center Auxiliary
Rehoboth McKinley Christian
Health Care Services Auxiliary
UNMH Service League

We want to thank all of our Sponsors for their support.

Here is a list of the Recognized Auxiliaries that attended this year's annual meeting: Pat Amai, Alta Vista Regional Hospital, Las Vegas; Joyce Martinez, Christus St. Vincent Regional Medical Center, Santa Fe; Ruth Monzingo, Gila Regional Medical Center, Silver City; Jean McClary, Los Alamos Medical Center, Los Alamos; Helen Terry, Memorial Medical Center, Las Cruces; Ina Chanler, Plains Regional Medical Center, Clovis; Leo Murphy, Socorro General Hospital, Socorro, and Sharon Montgomery, Gerald Champion Regional Medical Center, Alamogordo
Who was selected as the NMHA Outstanding Volunteer for 2009.

From Anne Felton, Nominating Committee Chair

I would like to ask that our district chair people please submit any name(s) of member who display an interest in serving on the State Board for the service year 2010-2011. I will be contacting all presidents/chairpersons in January as a follow-up to this first request. I may be contacted at col333@windstream.net, phone 575-744-5282 or P.O. Box 3, Elephant Butte, N.M. 87935.

A Message from President-Elect.

As volunteers we must remember that, too often we under estimate the power of a touch, smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around.

AS MEMBERS OF THE AUXILIARY WE ARE ALL VERY SPECIAL SOMEBODIES

I am so excited to be president-elect and am looking forward to visiting with each of the Hospitals, it will give me an opportunity to learn more about the duties and responsibilities I will be, and am looking forward to the new responsibilities I will be assuming.

Paula Johnston, President-Elect

DISTRICT I

Holy Cross Hospital Auxiliary Newsletter

1397 Weimer Road, Taos, New Mexico 87571

Fall 2009 Vol. 11 No. 4

2008-9 HCHAuxiliary Board of Directors

President: Marcia Smith 758-3909 (angeleye@q.com)

Past President: Linda Aubrecht 758-9675

Vice President: Heather Liebman 751-7419

Secretary: Mary Sullivan 751-1357

Corresponding Secretary: Jan Smith 751-1985

Treasurer: Tibby Gold 776-8894

Information Desk/Surgery Desk: Edie Whitson 758-3590

Membership: Judy Rebholtz 751-1188

Gift Shop: Jan Levin 758-5707

Volunteers: Lisa Brazelle 751-7316

Scholarship: Bethel Daniel 751-3937

Historian: Mary Jeantete 758-3047

Parliamentarian: Marsha Neeb 751-1270

Newsletter: Mary Alice Dickenson 377-1211 (hyacinth@newmex.com)

Member at Large: Carla Copenhagen 779-617

CALENDAR OF UPCOMING EVENTS

November 18 ~ Auxiliary Board Meeting 9:30 a.m.

December 8 ~ Annual BAKE SALE

December 11 ~ Annual HCH Holiday Party

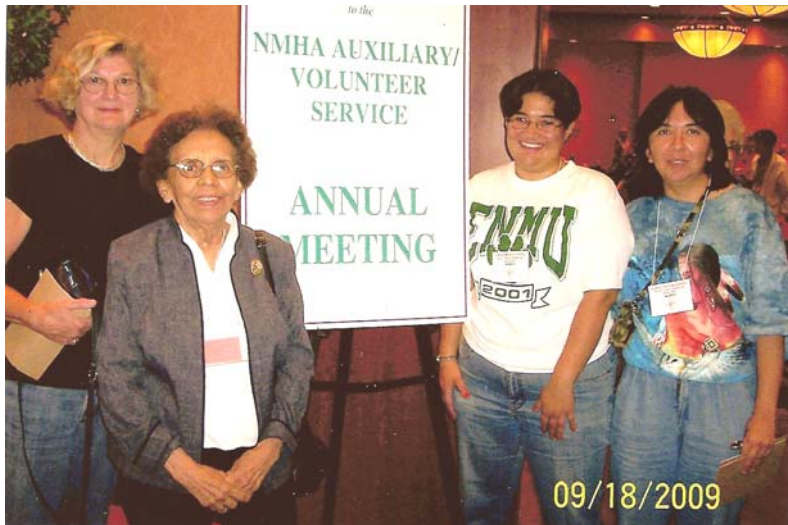
HAPPY THANKSGIVING! HAPPY HOLIDAYS!

Here it is November, and yet this is the Fall 2009 newsletter. Your editor has had to replace her computer, and it is finally up and running.

We are starting our second year with President Marcia Smith at the helm. Marcia is doing an admirable job and seems to be at the hospital either working in the Gift Shop, cashiering or opening boxes or merchandise, seeing to the various maintenance needs of the shop, participating in so many of the HCH Foundation activities and functions, and generally keeping our spirits up and generating enthusiasm. Her positive energy fills any room, and I want to thank her for all her work and for being a great example of community spirit.

On September 18 four of our members attended the annual State Convention in Albuquerque at the Embassy Suites hotel: Heather Liebman, our Vice President; Teresa Weston, Lea Romero y Vigil and Dorothy Pacheco. They found the events and the workshops to be informative, and they returned

even more enthusiastic about our Taos Auxiliary.



On October 14 we had a very successful Annual Membership Tea with Nancy Stapp as guest speaker. In Nancy's thank you message to our membership chair Judy Rebholtz, she said, "Thank you for the opportunity to speak to such an amazing group of true heroes today. You are all making

the world a bit brighter." Nancy is an announcer on KTAO fm radio, and is known for her interviews on air with local members of the community. Our HCH CEO Peter Hofstetter spoke briefly expressing his support of our Auxiliary and giving some ideas for the future growth of our organization. A special thank you to the members who brought home-baked treats for our enjoyment at the meeting!

And, speaking of heroes, did you see the October 15 issue of the Taos News? There was a half page HCH ad featuring our Auxiliary as "Heroes of Holy Cross Hospital." It is so wonderful to have the work we do recognized in Taos. Although we all enjoy the volunteer work we do, it is even more rewarding to realize that we are appreciated.

As the holiday season approaches, ovens in the homes of our Auxiliary members are being heated up to bake goodies for our annual bake sale. This year,

Charlene

DISTRICT II

San Juan Regional Farmington

We had 10 people attend the State Meeting in September from San Juan Regional Medical Center and it was enjoyed by all. Soon after, we held our annual meeting and Installation of Officers. This meeting was done in the form of a tea party, complete with a teacup exchange and best hat contest! We were treated to afternoon tea, a chocolate fountain, yummy canapés, and many delightful bite size desserts.

Officers of the board are comprised of the following people:

President	Judy Menning
Vice President	Sally Pascal
Secretary	Kay Wehlage
Treasurer	Eileen Snowbarger
Assistant Treasurer	Sonnie DeWeese
Hospital Board Representative	Richard Menning
Member-At-Large	Daphne Morrison
Hospital Board Representative	Richard Menning
Member-At-Large	Daphne Morrison

This year, our **Gift of Light** tree will raise money for a local education program called *Don't METH with us*. This program is presented to 5th and 6th grade students in our county regarding Meth. The Auxiliary Board felt that this is a worthwhile cause and will benefit SJRMC and our community if we can aid in helping keep our young people off of drugs.

Fundraising

- We held our first “Boutique to You” purse sale, and it was a great success! Our employees loved the wonderful selection.
- The “Books R Fun” Book Fair will be held during the week of Thanksgiving to get us in the Christmas spirit along with our Gift Market. We have our traditional Bake Sale planned for December

Educational support continues to be one of the primary focuses of the Auxiliary, along with the many areas that our volunteers contribute great service! Our hospital is gearing up for a 100th anniversary celebration and we are anxious to be a part of this celebration.

Future plans include a Scrub uniform sale as well as a jewelry sale.

We are anxious to show off many of the wonderful recipes from our cookbook at our annual bake sale in December. Not only will we be selling our yummy baked items, we will have our cookbooks available as well!

▪

Greetings from Gallup,



I am writing on Oct. 29th and we are having a snowstorm. Seems a little early for this to all start for me. But I just happen to like hot weather. I hope everyone's fall has started off great. In September our hospital had their fundraiser called Charity. The Auxiliary is involved with this mostly with the decorations. Carolyn Overton and her committee did a great job.

This week we had our annual workshop. It was very informative and fun as we had a lunch with the meeting. Anyone needing flu shots could get it at the meeting.

November 4th and 5th we will have our Book Fair. Everyone seems to really enjoy them coming as they always have great books and gifts.

November 12th and 13th we will help with the Blood Drive. Bobbie Orr and her committee do a great job with this.

November 19th we will help Dietary serve Thanksgiving Meal to the hospital staff and visitors. We all enjoy helping with this.

December 17th we will have our Annual Awards Dinner. This is an elegant dinner with entertainment, student servers, and awards given.

We hope you all have a safe and wonderful Thanksgiving and Holiday Times.

The RMCHCS AUXILIARY WISHES LINDA ROUNDS-NICHOLS A WONDERFUL YEAR AS PRESIDENT. WE ARE VERY PROUD OF HER.

**Shari Hammond, President
RMCHCS GALLUP**

Lovelace, Albuquerque

Autumn Greetings from Lovelace Auxiliary. We are moving into our very busy time of year.

On September 15th a most successful blood drive was held and a gift certificate from Jiffy Lube was awarded to a lucky donor. Thanks to Wanda Faulkner our Blood Procurement Chair for a great job! The next blood drive will be held on Tuesday, November 17th and we hope it will be as successful as the previous drive. A Jewelry Sale was held at Lovelace Medical Center on October 5th and 6th. We had a great response to this sale. Thanks to Peg Fowler, Ways & Means Chair and to all our wonderful volunteers for the hours they served.

On Monday, November 2nd our annual book sale will be held at Lovelace Medical Center. Let's support the Book Fair!

Tuesday, November 3rd our General Membership meeting will take place. A luncheon will be provided. Plans are under way for our big Holiday Stocking project; Fran Skinner and her committee will stuff 200 stockings with lots of goodies for the patients in the hospital over the holidays.

A Happy Halloween and a most Happy Thanksgiving to All.

Respectfully Submitted,

Martha Lindborg, Lovelace Auxiliary President

Presbyterian, Albuquerque

Presbyterian Volunteers in Albuquerque enjoyed the honor of participating in the Malcomb Baldrige National Quality Award site visit this month. 42 Healthcare Organizations applied to receive a site visit this year, and Presbyterian was one of only eight chosen. This award is an indicator of national best practice performance, and the volunteers at Presbyterian played an

important role in the interview process. About 12 of us sat down with two examiners and talked about what we do throughout the area hospitals. It was an exciting and rewarding experience.

In August, the Manager of Volunteer Services along with three Auxiliary Board Members attended the Association for Healthcare Volunteer Resource Professionals Conference in Phoenix, Arizona. A lot of very useful information was received and will be well utilized in our Auxiliary and hospital.

University Health Sciences Center. Albuquerque

Just a little blurb from UNMH - "we finished out scholarship disbursement for the year and made five students very happy. The book awards will be determined after the Board meeting this week. We are a little late on that matter because we gave the students until 10/31 to get their requests back in. This is done twice a year. Right now we are gearing up and collecting items for the annual Holiday Bazaar that is being held on December 4. Always a lot of work and fun and one of our fundraisers. The employees really enjoy it. Something for everyone.

DISTRICT III

Gerald Champion Regional Medical Center, Alamogordo

Hello to all from GCRMC in Alamogordo. We were so excited to be able to have 26 Auxilians attend the state conference. Of course, with Sharon Montgomery winning the State Auxilian of the Year, winning first place for Salute to Excellence with the Zapper Program and winning third place for our yearbook, it was no wonder we were so excited.

One of our moneymakers, Harvest Fair, will be history by the time this newsletter is printed. We are hoping for a good turnout since the hospital is now allowing employees to use a payroll deduction for purchases. This proved to be a great asset when we held the first of two book fairs, and the employees used the payroll deduction plan for payment. Of course, all of the monies will be used for scholarships. We have several more fund raisers planned during the year and hope we can raise as much or more than we did the previous year.

This past year was one of change as the hospital underwent a remodel. Because we have so much support from the hospital we received room for a larger Gift Shop and workroom. We also received a room for an office to house the computers for developing baby photos as well as a place for the officers to work. The Gift Shop is already reaping gains to be able to give back to the hospital. Everyone is raving about the new merchandise additions as well as buying them. Our "buyers" are GREAT!

Hoping you are having as good a year as we are,

Donya Conine
President

Carlsbad Medical Center

The CMC Auxiliary is in a state of confusion to say the least! CMC is starting a remodeling project, enlarging the lobby, doubling the OR rooms, renovations to OB unit. We now have a little cubbyhole at the back of the hospital, the new entrance being shared by Information Desk, Escorts and Surgery Waiting. We will have a nice desk in the middle of a larger lobby and a larger gift shop when it is completed so will be worth the wait and confusion in the mean time. The entire project is estimated to last 14 months, but the front lobby and gift shop should be completed by February, if all goes as planned!!

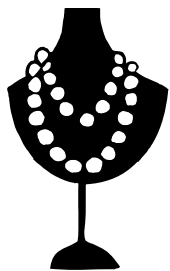
Ann Langlinais

Greetings from PRMC Auxiliary -Clovis

The twelve members of our auxiliary who attended the State Convention in Albuquerque were very impressed with both the speakers and the workshops. We also enjoyed getting to know other members from around the state. We also enjoyed hearing new ideas and it was nice to hear that other groups also share some of our problems. Our newly remodeled gift shop is now complete and we are very proud of it. We had a very successful Open House last week. We now carry a number of new items that we are very proud of. We are having our annual Book Fair next week and later in the month our Bake Sale. Our profits go to our Scholarship Program. We will have our Auxiliary covered dish luncheon on Nov. 17. It's always fun and a nice chance to visit with one another. In December we host a Christmas Tea for all of the hospital employees, nurses, Doctors etc. We go all out and make many delicious goodies to serve and we give away door prizes. Our new officers will take office in January at our general meeting. We would like to invite everyone to visit us if they are in our area.

Happy Holidays. Ira Chandler PRMC President

Eastern New Mexico Medical Center, Roswell



In September 10 of our Auxiliary members and Lynda Whalen (DVS) attended the annual state convention. One thing that our speaker at the evening banquet told us that we should make more white spaces on our date planner just for ourselves. We are all going to give this a try. Phyllis Lester was named outstanding Auxilian of the year from ENMMC. Florence Openshaw was given 30 years of Service Award. October 26 we had a big one-day jewelry sale in our Gift Shop. It was very successful. On October 28, our cookbooks arrived. The front cover is a picture of our Auxiliary members (about 80 of us). In the middle row are our Patient Ambassadors in their blue coats. The title is ...“And We Cook, Too”!. Our Gift Shop and our Thrift Store are all set for the Holiday Season. On November 7 we had a Healthy Woman Health and Fitness Expo at ENMMC. Several of our volunteers helped out with this event. Our Christmas Luncheon will be December 5th 2009. We all look forward to this very special day.

ENMMC Auxiliary members want to wish everyone a Happy and Healthy New Year.

Judy Borst ENMMC Roswell

Lincoln County Medical Center, Ruidoso

Hospital News: LCMC has a new administrator, Al Santos, who took over for Jim Gibson in July. Mr. Santos has experience in a variety of health care areas from HMO's to the military. He is very knowledgeable about health care issues and is a welcome asset to our organization. Like many hospitals around the country, our facility and our clinics are seeing a high volume of flu cases. The auxiliary has been great and their extra assistance is appreciated.

Auxiliary: We have gotten a number of new members but still find it challenging to keep all of our shifts filled. Many people are out visiting or caring for themselves or spouses who are ill. The new buyer for our gift shop had a Pink Lady / Burgundy Man Appreciation Day in the gift shop, after our last general meeting, and offered them any gift item at 50% off. It was a great success and the members loved the gifts and the savings. The Thrift Shop is doing well but remains one of the hardest jobs around.

LCMC Auxiliary is starting a Chaplain Program under the guidance of the volunteer department. Rev. Jenny Lannom, Manager Pastoral Education and Counseling at Presbyterian, is coming down in October to do an in-service training with local chaplain's who would like to join the program. LCMC had a chaplain service many years ago but it was not formalized in the hospital. This new program will be part of the auxiliary and will be meeting all the requirements of the auxiliary, as well as, the requirements set by the Pastoral Education Department at Presbyterian.

Joan Pelkey
LCMC Volunteer Coordinator

DISTRICT IV

Gila Regional Medical Center, Silver City

Gila Regional Medical Center Auxiliary just celebrated our 40th anniversary. GRMC treated us to a wonderful luncheon. Even Brian Bentley, the CEO, donned an apron to help serve! They gave us a banner to commemorate the event and had special pins made for each member of our Auxiliary. Everyone who attended was made an 8X10 print of our volunteers with our banner

Coincidentally, the hospital had planned an exhibit from October through January at Silver City's historical museum. The theme is the history of medical care in this area. While rummaging through our files, we discovered that a forward-thinking individual had saved three handwritten pages which were the minutes of an early Auxiliary meeting in December 1969. We also found scrapbooks of the early years of our Auxiliary. Volunteers and hospital staff who had been serving in those early days loved looking through the old pictures.

We decided to use the museum exhibit as a recruitment opportunity. A small area of the museum was set aside for Auxiliary exhibits, with a table to hold recruitment flyers and auxiliary memorabilia. A volunteer welcomed visitors, directed them to all the exhibits, and answered questions about the Auxiliary. We will man the area at expected "busy" times for the museum.

I would like to thank everyone for submitting their articles for this Newsletter. It is greatly appreciated, and to all, a Merry Christmas and a Happy Hanukkah.

Judy Borst -----Newsletter Chairperson